



Dear Guest, kindly read our Terms & Conditions.

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- **CHECK-IN TIME**
  - *Between 14h00 and 17h00*
  - *Late check-ins need to be arranged beforehand.*
- **CHECK-OUT TIME**
  - *By 11h00*
  - *Please contact reception well in advance should you need to make alternative arrangements.*
- **NON-SMOKING**
  - *No smoking inside any cottages or enclosed buildings.*
- **NO VISITORS** are allowed.
  - *We endeavor to offer a peaceful and tranquil environment exclusively to our guests.*
  - *Should we find that you have brought in non-paying guests we will unfortunately need to ask you to vacate your cottage.*
- **LINEN & FURNITURE**
  - *Please do not take any linen, pillows, duvets, mattresses or any furnishings from inside the cottage to use outside the cottage.*
- **POOL TOWELS**
  - *Please use the pool towels provided in your cottage; do not use the bathroom towels at the pool. Please keep in mind the water crisis and only request new pool towels when necessary.*
- **NO GLASS**
  - *Please do not take glass wine bottles or beer bottles or glass drinking glasses to the swimming pool, as broken glass in the water or in the grass and can cause serious injuries to other guests.*
  - *No glassware permitted in the pool area.*
- **SERVICING OF COTTAGES**
  - *After 3 night's occupancy linen and towels are changed and a full cleaning service of the cottage is done.*
  - *Should you require additional cleaning services, it can be arranged at the cost of R30.00 per hour (week days only). Please give reception fair notice to organize.*

- **DAMAGED LINEN**
  - Any bedding or towels that have been damaged/stained beyond repair will be charged to your account.
- **BREAKAGES**
  - Please note that you will be held responsible for replacement costs of any breakages caused.
- **LAUNDRY**
  - Laundry services are available during the week
  - No laundry services available on weekends
  - A laundry list is available in the Guest Cottage Booklet.
- **WOOD**
  - Extra wood is available at R20.00 per bag
- **ANIMALS**
  - No animals or pets allowed
- **SECURITY**
  - A security guard is on duty 12 hours daily.
  - Remember to close all windows when activating the alarm.
  - Premises & common areas monitored by CCV cameras.
- **AIR CONDITIONERS**
  - Please do not leave the air-conditioners on while you are out of your cottage.
  - Please close all windows and doors when using the air-conditioners.
- **TELEVISION**
  - No private DVD machines allowed.
  - The TV's are pre-set, so please do not change any settings.
    - If we need to call out a technician to re-set the channels you will be charged for this.
  - The available TV channels are in the Guest Cottage Booklet.
- **SAFES**
  - Safes are provided.
  - St Croix will not be held responsible for any loss whatsoever.
- **COTTAGE KEYS**
  - On departure leave the cottage keys on the inside of the (unlocked) front door,
  - Throw them into the mailbox provided at Reception.
  - If you lose the keys (or take them with you) you will be responsible for replacing them.
- **GUEST PARKING**
  - Please park in the allocated spaces at "Guest parking".

- *Do not park in front of the cottages.*
- *Please respect the privacy of other guests during your stay*
- **GUNS**
  - *No guns or any weapons are allowed on the farm.*