

St Croix Estate's Terms and Conditions

By making this booking you accept our Terms and Conditions.

Rental conditions

- Office hours are 08h00 to 17h00 Monday to Friday.
- Check-in time is between 14h00 and 17h00. Late arrivals must be pre-arranged.
- Checkout is latest 11h00. Late checkouts must be pre-arranged at a nominal fee
- Cottages are self-catering.
- A complimentary 'starter-pack' of tea, coffee, sugar, milk, soap and toilet rolls are provided.
- No smoking inside the cottages. Should your cottage smell of cigarette, cigar or hemp smoke upon your departure you will be liable for the deep cleaning costs of the carpets, curtains and upholstery.
- NO VISITORS are allowed (for security reasons).

Reservation conditions

- Rates are quoted in South African Rands.
- A 50% deposit is required to secure your booking.
- Full payment is required before or on arrival at St Croix, via Visa, Mastercard, EFT or ZAR.
- If you do not want to provide your credit card details you need to pay the full amount in advance.
- Banking details are on the Confirmation Form.
- We do not accept Cheques or foreign currency.
- Any change or cancellation to your booking must be done via email. A 15% administrative fee is charged on all cancellations; NO REFUND if not re-let.

General

- WiFi is available in most areas
- Satellite TV is available with selected channels (bringing your own decoder is not allowed).
- A security guard is on duty.
- CCTV cameras monitor the common areas.
- There are 2 large generators. They switch on automatically in the event of a power failure.
- The guest cottages use borehole water.
- Water in the cottages is safe to drink
- Each unit has an outdoor braai (use only charcoal)
- Each unit has an inside fireplace (extra wood is available at R25.00 per bag)

No animals or pets allowed.

Right of Admission is reserved.